



Pharmacy First survey

Pharmacy First—How is it working in Tameside?

The Pharmacy First service was introduced in January 2024, building on the existing NHS Community Pharmacist Consultation Service which has run since October 2019. It allows pharmacies to treat and prescribe medication for certain conditions without needing a prescription from a GP. This frees up GP appointments for patients who need them most, and gives people quicker and more convenient access to safe and high quality healthcare.

We want to see how well the Pharmacy First service is working in Tameside. To do this, we are running a survey to gather the views of Tameside residents on the Pharmacy First service. **This survey is open to anyone who lives in or uses services in Tameside, regardless of whether you have used the Pharmacy First service or pharmacy services in general.**

The survey can be completed:

- Online at www.surveymonkey.com/r/healthwatchtameside-pharmacyfirstsurveySHZ6HJ8
- On paper - ring **0161 667 2526** for a copy, or complete the paper copy included with this newsletter and send back to us using the included freepost envelope
- Over the phone on **0161 667 2526** - leave us a message and we will call you back



Please help us to spread our news by sharing this newsletter with a friend or neighbour. Thank you

Cost of Living report

Healthwatch Tameside publishes its Cost of Living report.



In this report, we share the work we have done to understand how the rising cost of living is impacting people living in Tameside. In

particular, we wanted to get a better idea of how it is affecting people's health, both mental and physical.

If you would like a paper copy, please ring us on **0161 667 2526**.

Or you can read it online at www.healthwatchtameside.co.uk/report/2024-09-19/healthwatch-tameside-cost-living-report.

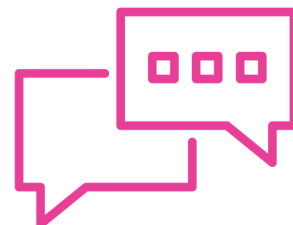
Outreach

Are you a community group or organisation? Do you hold meetings and/or events?

We'd love to come along. We can talk to your group, or have a stall at your event.

We are always looking for new people to talk to about their experiences of using local health and care services.

Ring us on **0161 667 2526** to arrange, or email info@healthwatchtameside.co.uk.



Healthwatch in Greater Manchester Annual Report 2023/24

The Healthwatch in Greater Manchester network publishes its Annual Report for 2023-2024.

The Healthwatch in Greater Manchester network is made up of the 10 local Healthwatch organisations across Greater Manchester. This report contains information on the work that the network have done over the 2023/24 financial year.



You can request a paper copy by phoning us on **0161 667 2526**, or read the full report online at www.healthwatchtameside.co.uk/report/2024-10-07/healthwatch-greater-manchester-annual-report-202324.

Pathway to CAMHS report

Healthwatch in Greater Manchester have released a major new report that shines a light on the experiences of people trying to access Child and Adolescent Mental Health Services (CAMHS).

This substantial project gathered data from across all 10 Greater Manchester boroughs, seeking out views from children and young people, parents and carers, local groups, and health and care and education professionals. In total, almost 1200 people's stories contributed to the comprehensive report.

You can request a paper copy of the report by calling us on **0161 667 2526**, or read the full report online here:

www.healthwatchtameside.co.uk/report/2024-11-04/healthwatch-greater-manchester-pathways-camhs.



Volunteering

Have you got a few hours to spare each month? Do you love talking to people? Do you want to help make a difference?

Please ring us on **0161 667 2526** to find out more, or look on our website at www.healthwatchtameside.co.uk/volunteer. We have the following roles available:



Outreach Volunteer:

This role involves attending community events and assisting at our outreach sessions, helping to gather feedback from members of the public on their experiences of health and care services in Tameside, and providing information about local services.

Advisory Board Member:

This role involves guiding the work of Healthwatch Tameside, helping to set our strategic direction and ensure that our vision, aims, and values are upheld.

Enter and View Representative:

This role involves visiting services with other Healthwatch staff and volunteers to collect evidence from staff, patients and family members on what works well and what could be improved. Reports are produced after each visit.

Access to and Experiences of Health Care by Ethnic Minorities Report

Healthwatch Tameside publishes its report on access to and experiences of care by ethnic minorities, commissioned and approved by the Tameside Inequalities Reference Group.



Healthwatch Tameside gathered feedback on the experiences of people from ethnic minority communities accessing health and care services, and analysed this data to produce a report of findings and recommendations.

If you would like a paper copy, please ring us on **0161 667 2526**, or you can read it online at www.healthwatchtameside.co.uk/report/2024-10-01/report-access-and-experiences-health-care-ethnic-minorities.

Board meetings

Our next Board meeting is on Tuesday 14th January 2025, from 12 to 1pm.

The board meeting is an opportunity for you to hear about our work, share your views and experiences of NHS services in Tameside, and ask questions to our board members and staff.

Space is limited, so if you are interested in joining us, please call on **0161 667 2526** to book a place, or visit our Events webpage: www.healthwatchtameside.co.uk/events.

Contact Us

Tel: 0161 667 2526 (answer phone)

Email: info@healthwatchtameside.co.uk

Twitter: @HealthwatchTame

Facebook: @HealthwatchTameside

Web: www.healthwatchtameside.co.uk

If you would like this newsletter in large print or another format please contact 0161 667 2526