



Our Plan for The Year 2025/2026

Healthwatch Tameside

healthwatch



Foreword from our Lead Officer

I am pleased to introduce our plan for the upcoming year which details our path to championing the voices of local people in the health and care system, ensuring that their experiences and needs drive continuous improvement in service quality and accessibility.

The importance of our work cannot be overstated. We are dedicated to empowering people, identifying gaps in care, fostering inclusivity, promoting transparency, and advocating for the highest standards of care for everyone in our community.

Our dedicated team of both staff and volunteers are at the heart of these efforts. I want to take this opportunity to thank them for their unwavering commitment and dedication to the resident we serve.

I would ask that you explore this plan and join us in our mission to make a tangible difference in lives of individuals and communities.

Warm regards,

Alex Leach



Who we are

Healthwatch Tameside is your champion in health and social care in Tameside. We work to ensure the voice of the public is strengthened and heard. As an independent statutory body, we have the power to make sure NHS leaders and other decision-makers listen to your feedback and improve services and standards of care. We can also help you to find reliable and trustworthy information and advice.



Why do we exist?

Healthwatch was established under the Health and Social Care Act 2012 to understand the needs, experiences and concerns of people who use health and social care services and to speak out on their behalf.

We exist on a national, regional and local level, working towards the same goal of enabling people to have a voice about their health and social care systems.

Healthwatch Tameside is a key member of the Healthwatch in Greater Manchester Network, collaboratively working with the other nine local Healthwatch to deliver the agreed strategy and vision.

Our approach for 2025/2026

In line with our strategic objectives, and ensuring we continue to be a values-led organisation, we are approaching our plan with a focus for each quarter.

Quarter	Objectives
Q1 April to June 2025	<p>Objective 1 – We will conduct and publish our research on the accessible information standards within primary care.</p> <p>Objective 2 – In accordance with our enter and view schedule, we will conduct two announced visits.</p> <p>Objective 3 – We will conduct a comprehensive review of our volunteering programme and develop a plan to increase its uptake by 50% by March 2026.</p>

Our approach for 2025/2026 cont.

Quarter	Objectives
Q2 July to September 2025	<p>Objective 4 – We will organise a health forum that will focus on women's health.</p> <p>Objective 5 – In accordance with our enter and view schedule, we will conduct one announced visits.</p> <p>Objective 6 – We will publish our Healthwatch Tameside Annual Report 2024/2025.</p>
Q3 October to December 2025	<p>Objective 7 – We will conduct and publish our research on people's experiences of urgent and emergency care.</p> <p>Objective 8 – In accordance with our enter and view schedule, we will conduct two announced visits.</p> <p>Objective 9 – To conduct a review of our communications and engagement activities, and develop a plan to ensure our activities align with our strategic objectives.</p>

Our approach for 2025/2026 cont.

Quarter	Objectives
Q4 January to March 2026	<p>Objective 10 – We will organise a health forum that will focus on men's health.</p> <p>Objective 11 – In accordance with our enter and view schedule, we will conduct one announced visits.</p> <p>Objective 12 – We will publish our operational plan for 2026/2027.</p>

In addition to these activities, we will also:

- Engage and support the work of the Healthwatch in Greater Manchester network.
- Follow up on our research and recommendations from 2024/2025 to demonstrate the impact of our work.
- Continuously share real time, patient experiences with commissioners and providers across the Tameside locality.

For more information

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